## CONSUMERS' PURCHASING MOTIVES OF LOCAL FOODS IN INDONESIA: A MEANS-END CHAIN APPROACH

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October 2013

# CONSUMERS' PURCHASING MOTIVES OF LOCAL FOODS IN INDONESIA: A MEANS-END CHAIN APPROACH

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This thesis is submitted in fulfillment of the requirements of the degree of

Doctor of Philosophy

**University of Adelaide** 

School of Agriculture, Food & Wine Faculty of Sciences

October 2013

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#### **ACKNOWLEDGEMENTS**

In the name of Allah, the Beneficent, the Merciful. All praise and thanks are due to Allah, the Almighty, who gave me good health, strength and ability to complete this study.

My PhD thesis is the result of a challenging journey, and I wish to acknowledge the many people who have contributed to and supported my study.

Starting my PhD on March 2010 without any idea what a PhD is, I would like to express my gratitude to my supervisors: Dr. Elton Li who always encourages and stimulates feedback to help me at all stages of my journey, made this thesis possible. With my pleasure, I would like to have a special thanks to him for his support with respect to financial matters of this research and lobbying the Directorate General of Higher Education (DIKTI) of Indonesia for my scholarship extension. Without financial support, I would not be able to submit this thesis. I gratefully acknowledge Prof. Johan Bruwer, my co-supervisor, for helping and supporting me during the journey that made part of this thesis possible to publish. Dr. Graham Lyons, a very kind, supportive and patient co-supervisor, has made a crucial contribution to my study since the early beginning although he has officially supervised me from 1<sup>st</sup> of January 2013. From him, I have also learned how to review a manuscript. I am also extremely indebted to my external supervisor, Prof. Tony Spawton of the University of South Australia for invaluable time and excellent discussions to improve the quality of the thesis. Dear Dr. Michael Pichard, the Research and Development director of the University of Adelaide, and Handoyo Puji Widodo, a PhD student of the University of Adelaide, many thanks for your helpfulness in language works.

I am deeply indebted to Prof. John Keeves of the University of Adelaide and Flinders University. The excellent advice and unsurpassed knowledge of language issues, statistics and research structures have been invaluable both at an academic and personal level. For that, I am extremely grateful.

Dear dad (deceased) and mum. It is hard to express my thanks in words. My dad had been working hard to ensure that I received the best education possible. To my mum, for her *du'a*, loving, understanding, patience and indescribable supports to me make me standing as what I am now. To my husband, Agus Sucahyo, who gives me

extraordinary support, understanding, consistency and loving. It is a hard time for us living separately a thousand miles away during my study. Thanks for your invaluable understanding, loving and patience. To my sons, Dhifan Kemal Akbar who helps me constantly with data entry and analysis, is really appreciated. To my little boy, Abdillah Hammam Akbar, thanks for your understanding, and be a good boy in all times. I am strong here because of you both.

Thanks to all my colleagues: Le Hoa Dang, Mark Kennion Brindal, Tri Wahyu Nugroho, Yeong Sheng Tey, Dias Satria, Xiaoyu Chen, Boniventure Boniface, Hery Toiba, Wahida, Sahara and Eka Puspitawati for support and friendship eventhough we are no longer in the same research group. Good luck with your future plans.

I also acknowledge the Directorate General of Higher Education (DIKTI) of Indonesian Government for the doctoral scholarship. I also thank my colleagues, staff and students of the University of General Soedirman for their support and technical assistance during data collection.

#### **ABSTRACT**

This study aims at examining: (a) the consumers' perceptions of local foods, (b) the motives for purchasing local foods, and (c) the market segmentations involved in local food markets. From an understanding of how consumers think and behave, the central messages for local food promotion can be advanced.

Means End Chain (MEC) is employed as the main analytical procedure. This study involves a sample of 533 Indonesian consumers of local foods. The study also investigates both the ethnic and geographical differences among consumers. Three major ethnic groups are involved in this study namely, the Javanese, the Sundanese and the Minangese living in urban or rural areas. The respondents are selected by using a multistage random sampling procedure.

This study identifies three main characteristics of 'local' when compared to 'national' and 'imported' food products that involve 'place produced', 'price' and 'quality'. In short, a geographical concept is a generally accepted definition of local foods. When consumers are asked the meaning of 'place produced', they mainly refer to 'village' with respect to the political boundaries in Indonesia. Respondents also consider that local foods are cheaper and have higher quality than 'national' and 'imported' foods. It is suggested that the Indonesian Government can create a database of potential local resources that is based on 'village' and that promotes the local resources as well as a higher level of political boundaries in Indonesia such as sub-districts, regencies or cities, provinces or even islands and the country as a whole.

This study also finds that respondents have a relatively low-level of knowledge of local food policy. Therefore, greater publicity and education are needed in order to ensure that the central messages are better delivered. The most effective way suggested by this study is through the mass media, such as, through cooking programs as well as through a promotional program that explores the local food sources from specific areas of Indonesia.

The motives for purchasing local foods that are associated with the four major consumption situations namely: (a) everyday eating, (b) eating at restaurants, (c) eating when travelling and (d) eating when celebrating religious festivals involve three main

motives. These motives are: 'save money', 'health benefits' and 'easy in preparation'. The 'save money' motive is considered to apply to all consumption situations whereas the motive of 'health benefits' is reported to apply to three consumption situations: every day eating, eating at restaurants and eating when travelling. The motive of 'easy in preparation' is primarily associated with everyday eating. These motives can be used by the Indonesian Government and local businesses in the promotion of local foods.

Three specific motives are considered by respondents when making decisions to buy local foods among urban and rural Javanese, Sundanese and Minangese people, namely 'save money', 'controlling budget' and 'health benefits'. The motive of 'save money' and 'controlling budget' are more important in both urban and rural Javanese and urban Sundanese areas when compared to the other areas. The motive of 'health benefits' is considered stronger for urban Sundanese people and both urban and rural Minangese people when compared to the other areas.

Eight segmentations of local foods are identified with respect to urban and rural locations and ethnic groups, as well as four different consumption situations, namely: 'save money', 'health benefits', 'controlling budget', 'fun and enjoyment in life', 'support local communities', 'easy in preparation', 'taste matters' and 'sustain local culture'. The respondents' characteristics for each market segment differ with respect to urban and rural locations as well as the four different consumption situations. The central messages specific to each segment are advanced and can be used for the development of promotional strategies associated with local foods in the mass media.